

ORIGINAL

NEW APPLICATION
EVERCOM



0000109293

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April 8, 2010

VIA OVERNIGHT DELIVERY

2010 APR -9 P 4: 28

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

AZ CORP COM/SC/11
DOCKET CONTROL

Re: Evercom Systems, Inc.
Proposed Tariff Revisions

T-03479A-10-0138

Dear Sir or Madam:

Please find enclosed an original and thirteen copies of proposed tariff revisions to Evercom Systems, Inc.'s ("Evercom") Arizona COPT Tariff No. 1.

The purpose of the proposed revisions is to introduce Company's AdvanceConnect product description, terms and conditions. This information is replacing and intends to expand upon and clarify the advance payment information previously filed as the SmartConnect product. This filing also introduces the Wireless Administration Fee. Please note that this fee only effects customers adding wireless telephone numbers to their prepaid accounts going forward or opening a new prepaid account using a wireless telephone number. As such the Wireless Administration Fee will have no immediate effect on existing customers including those with existing wireless numbers included on their prepaid accounts. The Company respectfully requests an effective date of May 11, 2010 for this filing.

Evercom sincerely appreciates your attention to this matter. Please date stamp the enclosed additional copy of this correspondence and return it in the enclosed pre-addressed stamped envelope. Should you have questions regarding this filing, please contact the undersigned at (972) 277-0395 or ecurry@securustech.net.

Respectfully submitted,

Erin L. Curry
Regulatory Analyst

Arizona Corporation Commission
DOCKETED

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CUSTOMER OWNED PAY TELEPHONE (COPT)
GENERIC TARIFF

II. SERVICES OFFERED (Continued)

A. The following services may be provided to end-users under this tariff:

6. Prepaid Services Available to Called Party - AdvanceConnect

(D)(N)

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities, or else if the End User's local exchange carrier does not have a billing and collection agreement with the Company or its intermediary, may set up an AdvanceConnect Account with the Company with a minimum initial fifty dollar (\$50) payment. The Account is set up with the initial payment and may be replenished by the End User. Applicable state taxes and fees are calculated and deducted from the AdvanceConnect Balance at the conclusion of the call.

When the balance in an AdvanceConnect Account reaches twenty dollars (\$20) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

(D)

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. Refunds are subject to a processing fee of up to \$4.95 for accounts established on or after May 11, 2010. No refunds of unused balances will be issued after the expiration date.

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

Wireless Administration Fee – a monthly fee of up to \$1.99 is applicable to any AdvanceConnect account with a wireless telephone number included as a number authorized to receive calls. This fee applies once per month, per account regardless of the number of wireless telephone numbers authorized. The fee amount will be deducted from the AdvanceConnect account balance on a monthly basis as long as a wireless number remains on the AdvanceConnect account. As of the initial effective date of this fee, existing AdvanceConnect accounts with existing authorized wireless numbers will be Grandfathered and the **Wireless Administration Fee** will not apply. If an existing AdvanceConnect account adds or changes a wireless number on the account, the **Wireless Administration Fee** will apply going forward.

The rates for AdvanceConnect Account are the same as those for automated Collect Call service.

(N)